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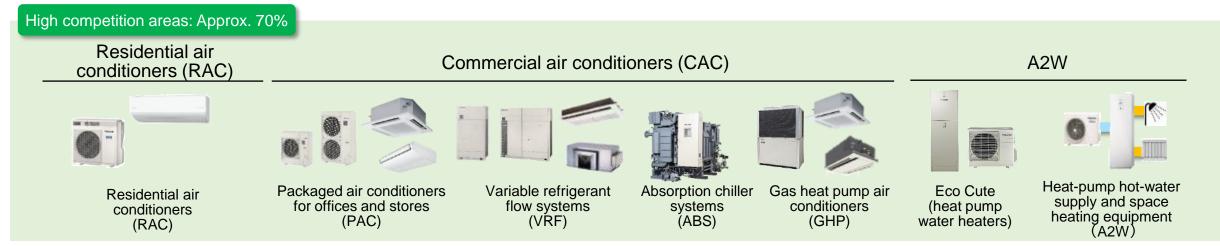
Progress in Medium- to Long-term Strategy

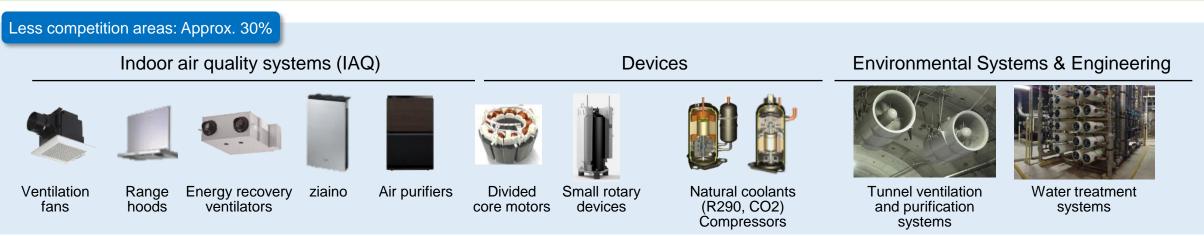
Eiichi Katayama, President Heating & Ventilation A/C Company

November 27, 2024

Business Overview

A mixture of businesses areas with high competition (major players) and with less competition

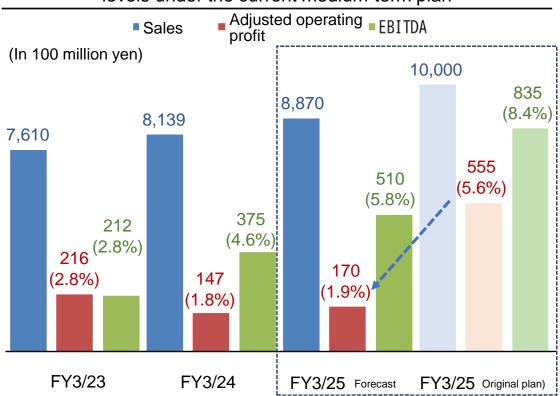




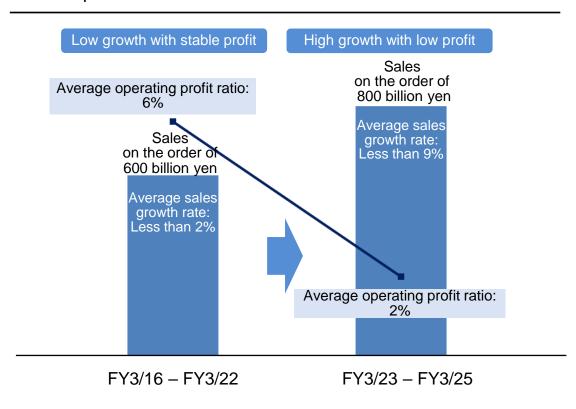
KGI Review

We have achieved top-line growth, but profitability has decreased (profit margin is 4% points short vs. original plan and vs. pre-establishment of HVAC)

Comparison of the originally planned levels and the current levels under the current medium-term plan



Comparison of KGIs before and after establishment of HVAC



Our Current Position (as of FY3/25)

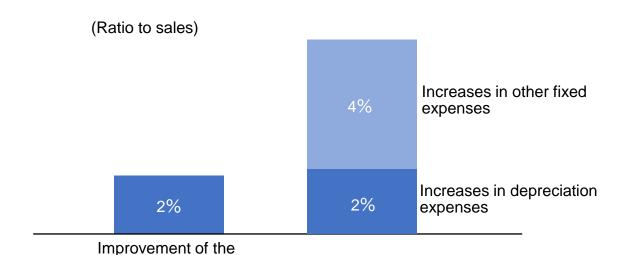
Outlook: sluggish short-term performance due to A2W business slowdown

A decrease of four percentage points in adjusted operating profit (from the previous level)

Increased A2W investment in Europe

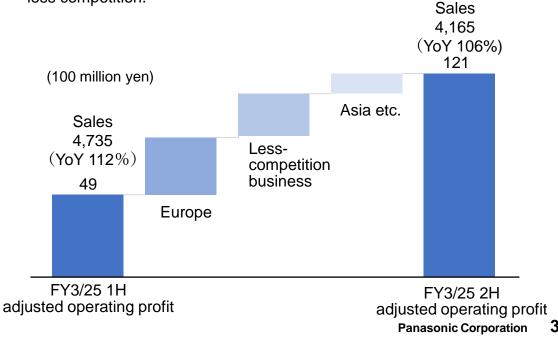
marginal profit ratio

- Increased integrated air quality and conditioning product costs in the IAQ business, etc.
- Failure to realize top-line increases commensurate with the strategic investments
- Advanced investment due to "return to Japan" for production



Forecast of adjusted operating profit in FY3/25

- The low profit in the 1st half is attributable to a low production rate due to A2W inventory adjustment and the currency exchange rates.
- Increased sales of low-profit products and advanced investment due the to "return to Japan" for production
- In the 2nd half, the end of inventory adjustment in Europe is in sight, and we may be able to expect production boosts driven by sales increases.
- In addition, profit increases are expected, especially from products with less competition.



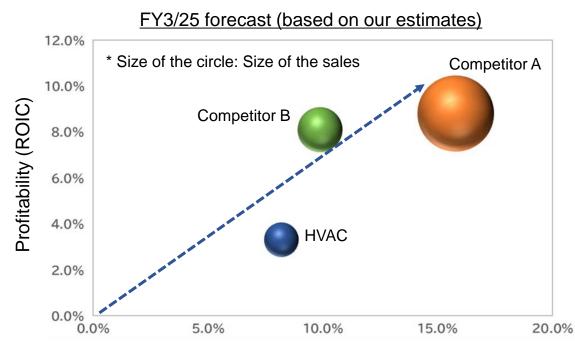
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Issues to Overcome for Profitability Improvement

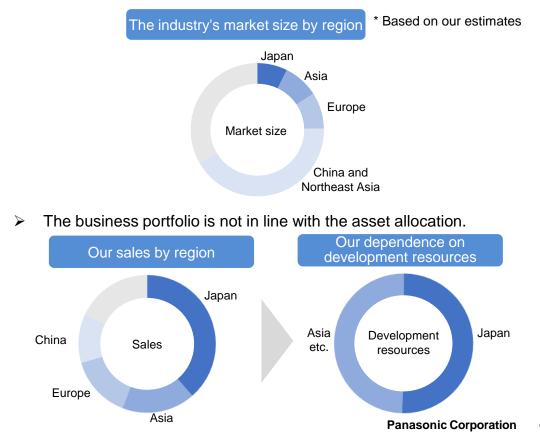
Strong topline growth and effective allocation are the key

Issues identified through comparison with competitors (top-line)

Issues with our asset allocation (fixed costs)



Growth rate (FY3/22 to FY3/25; CAGR)



Organization Structure for Implementing the Competition Strategies

Focusing on each region was a correct direction, but we were unable to implement due to lack of capabilities

Main points of the business operation system reform (excerpts from IR materials of June 2023)

1 Increase the speed of decision-making and accelerate business growth through region-based management.

Establish the HVAC Business Division Europe with development, manufacturing, and sales capabilities.

2 Promote and expand account solutions on a global basis.

Establish the Solutions and Engineering Business Division to centrally manage customer contacts.

3 Create new air/water value by integrating air quality and air conditioning products.

Reorganize the business axes and establish the Water System Solutions Business Unit.

4 Increase operational efficiency by strengthening our development and manufacturing capabilities.

Establish divisions for global platform development and manufacturing innovation.

5 Increase our competitive strengths through device business integration.

Issues with the current business operation system

Existence of businesses that do not align with region-based management

Deviation of the concept of account solutions from actual practices

Integrated products have yielded some results, but the real strength of the existing businesses have declined.

Conflict between region-based and global management

Optimize the business axis globally, considering our core strength.

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Key Strategies in the Next Medium-term Plan

Clearly define the position of our business strategies and implement them with our position in the industry in mind.

Differentiation strategy

Strengthening of our competitive businesses

Planting the seeds of killer content

A2W business and IAQ business

Global strategy

True globalization of development, production, and sales operations

Fixed cost performance

RAC business and **CAC** business

Customer strategy

Building up businesses with less competition

Capturing the growth market

Engineering and device businesses



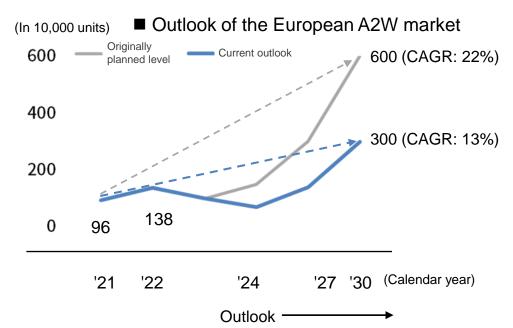


A2W Business

Create demand as soon as possible to expedite profitability recovery with greater probability.

Assumptions for the outlook of the A2W market size

- Increased demand in FY3/23 due to high gas prices and government subsidies
- Inventory adjustment nearly concludes in the 1st half of FY3/25. Afterward, slow recovery is expected.
- The HP ratio continues to rise until FY3/31, when boilers will be banned.



Profit outlook for the A2W business

- The "power game" situation in FY3/23 has now dissipated; we have entered the era where the supply quality matters.
- Accelerate sales expansion in areas where we are perceived to be strong.
- Businesses that can sustain the same profit structure and achieve double-digit profit rates in the medium-to-long term
 - ■Three differentiating pillars of our A2W strategy

Our competitive technologies

- T-CAP, indoor A/C control
- · Commercial-use A2W

Natural refrigerants

 First Japanese-affiliated company to release a model using natural refrigerant R290 (May 2023)

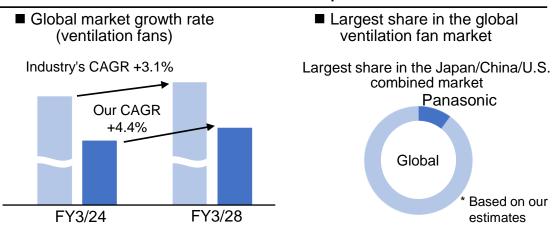
Collaboration with other companies (Design & Digital)

- Control technology and indoor terminals in collaboration with INNOVA
- Optimum control of indoor units in collaboration with tado°

IAQ (+ Water) Business

Re-establish global presence as the core business in the differentiation strategy.

IAQ market and our position



Differentiation strategy drivers



Regional strategies to prioritize in the next medium term

Leverage our strong sales channels and technological differentiators to restore the business to its high-profit status from the past.

Japan

Increase housing-related accounts by differentiation with energy efficiency and comprehensive humidity control capabilities

China

Joint promotion with energy-efficient and "healthy" house development projects (Integrated air quality and air conditioning systems)

North America

Increase channels, release a series of new products, and create a new market for integrated air quality and air conditioning products.

Asia

Expand the water business by offering packages of pumps, water purification equipment, showers, and more.

Long-term vision of the IAQ business

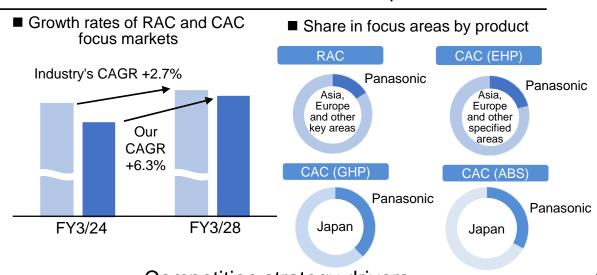
Identify the needs in all major areas to achieve both high profit and high growth.



RAC Business and CAC Business

Connect the world through development, manufacturing, and sales operations to achieve appropriate profit contributions as fundamental businesses.

RAC and CAC markets, and our position



Competition strategy drivers

- Measures to improve the profitability of the RAC business
- Resource shifting from Japan to Asia and Europe to enhance product competitiveness
- Maximize the capacity utilization rate of global parent factories
- Measures to improve the profitability of the CAC business
 - Collaboration strategy in the GHP business

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Customer strategy in the EHP business



Regional strategies to prioritize in the next medium term

Persistently pursue technological advantages and secure a high profit rate through a local fit approach.

Asia

Localize the ease of installation, quality, channel capabilities, etc., based on energy efficiency.

Europe

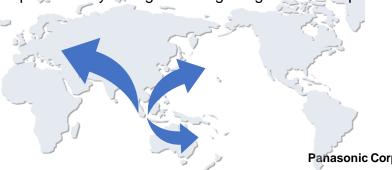
Release products that conform to market characteristics and expand service networks.

Japan

Strengthen equipment channels, enhance IoT capabilities, and concentrate sales resources in strategic areas.

Long-term vision of the RAC and CAC businesses

Expand the CAC business, raise our competitive position and increase brand presence by taking advantage of global RAC operation.



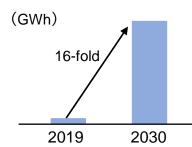
Engineering and Device Businesses

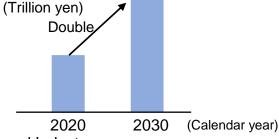
Capture potential of growth areas by leveraging our expertise with air and with water

Key areas for the environmental systems & engineering business

Promote the business in domestic and overseas growth areas.

■Global market for automotive batteries ■Global market for semiconductors





* Source: Ministry of Economy, Trade and Industry

Automotive batteries

Follow the vigorous capital investment, improve accumulated technologies, and expand the customer support structure

Semiconductors and electronic devices

Expand waste water and chemical recycling and other environmental technologies to the market.

Overseas

Promote expertise developed in Japan for growth industries of each country

Key areas for the device business

Expand business domains with technological differentiators.

■Market environment

Business opportunities for eco-friendly products are increasing as energy efficiency regulations and refrigerant regulations are accelerating.

Top runners and ZEH

Low-speed operation x high efficiency

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Divided core motors



Energy-efficient rotary devices

Natural refrigerants

 Create a comprehensive line-up from small to large sizes.



R290 compressors



CO2 compressors

Automotive devices (EV)

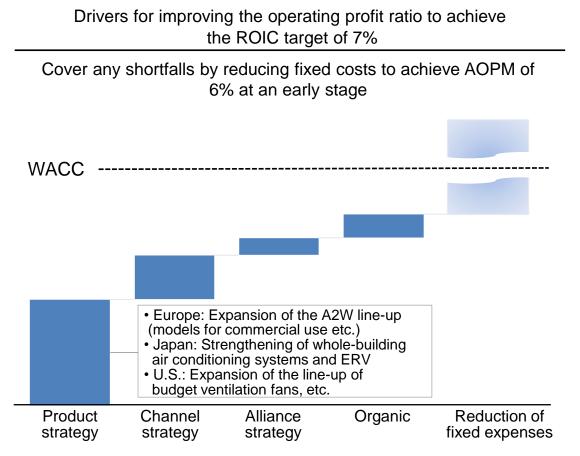
 Enter the electric compressor business.



Integrated mechanical-electric compressors for automotive use

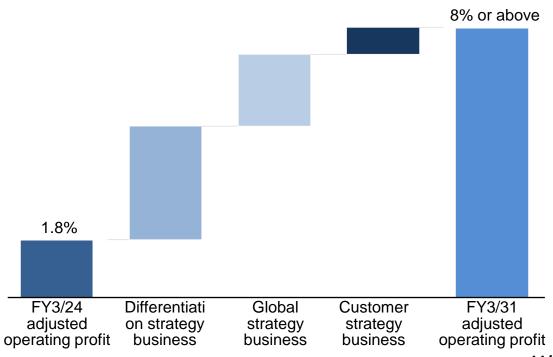
Framework for Profitability Improvement

ROIC below WACC is unacceptable. Overcome the situation as soon as possible.



Each business domain's target contribution to profitability improvement up to FY3/31

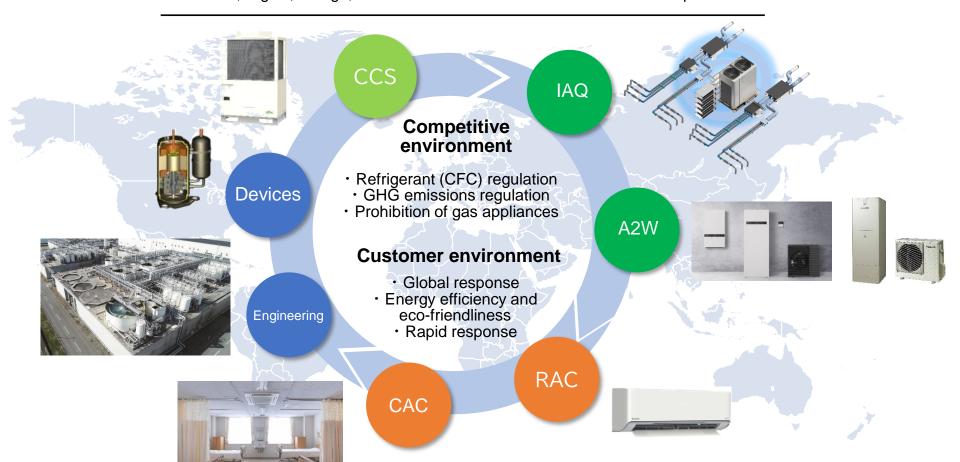
Promote IAQ and A2W (differentiation strategy business), and RAC (core business) to significantly improve the profitability



Future Course of Action

Enhance profitability through the coordination of customers, production, technology, and the six businesses.

Focus, Digital, Design, and Software Alliances will be the lines of competition.



Key Initiatives for A2W in North America

Enter the heat-pump hot-water supply and space heating equipment business in the increasingly decarbonizing North American market.

Market environment in North America

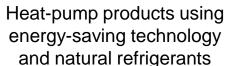
Expansion of decarbonization policies, including energy efficiency regulations and phasing-out of gas.

- The energy efficiency standards of household water heaters will be strengthened across the U.S. in 2029.
- New York, California, and other state and municipal governments are moving toward phasing-out of gas.

Business scheme

Collaborate with leading U.S. water heater supplier A.O. Smith. Release products in stages from 2025.







Highly trusted brand with the number-one sales force in the U.S.

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Executive Summary

For achieving the profitability required in the air conditioning-related industries ~ In the next medium-term plan, Focus, Digital, Design, and Software Alliances will be the lines of competition ~

- ✓ Under the current medium-term plan, profitability is far below the originally planned level and the level prior to our establishment. ROIC below WACC is a top-priority issue to be resolved.
- ✓ We have already cleared the hurdles in businesses with less competition. In businesses with high competition, we will increase ROIC to 7% to achieve an ROIC above WACC by FY3/27 by taking corrective measures.
- ✓ We will increase our profitability by strengthening three pillars: the differentiation strategy, the customer strategy, and the global strategy, and cover any shortfalls by reducing fixed costs.
- ✓ The key is Focus. ⇒ We will achieve an operating profit ratio of more than 8% by FY3/31, by strengthening customer, production, and technology coordination in the six businesses, including water and air.

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